2027 ENROLMENT TERMS & CONDITIONS

These terms apply to every dancer enrolled at DANCE1 in 2027. Submitting an Enrolment Form confirms you have read them in full and agree to follow them while your dancer is actively enrolled.

ENROLMENT

1. **Confirming a place.** Class places are only confirmed when a 2027 Enrolment Form has been completed and payment has been verified. An email confirmation will follow once an enrolment has been accepted.
2. **First in, first choice.** Classes are filled in the order completed forms and payments arrive. Any dancers unsuccessful with their first choice will be notified with alternative options. Don't leave it until the last minute!
3. **Year-long enrolment.** An enrolment is considered year-long and continues automatically each Term. A new invoice is issued each Term for your original Enrolment unless the DANCE1 Office is notifed of any amendments.
4. **Making changes to classes.** If you need to make changes to your enrolment, whether changing days or stepping away, written notice is required at least *two weeks* before Term begins. Without written notice, fees will continue while your place is held.
5. **Class groupings.** Classes are planned from the previous year's enrolment numbers and may be adjusted depending on confirmed enrolments. Classes require a minimum number to run; if a class can't go ahead then an alternative will be offered.

FEES

6. **'All-Inclusive' Fees.** For Preschool - Year 12 over a full dancing year, Term fees are inclusive of:
   - Weekly tuition for all 36 weeks of the year
   - New, professionally made concert costumes, yours to keep!
   - Brand new Jazz and/or Modern tights for the concert
   - Exclusive DANCE1 brand concert lipstick
7. **Additional Extras.** Some costs sit outside Term fees depending on your dancer's classes & year group. These are listed on page 4 & should be considered before enrolling.
8. **Membership Fee: $40 per dancer, per year.** Compulsory for every dancer (Adults & Grads included) and is non-refundable. It includes access to our ***BAND*** video subscription, insurance, music licensing, office support & extra surprises throughout the year.
9. **When are fees paid.**

WHO	PAYMENT SCHEDULE
New to DANCE1 families *(and any enrolments received from January 2027)*	**4 Payments** with Term 1 being weekly tuition only which allows families to have a taste of DANCE1 before committing to the extra sparkle from Term 2.
New to DANCE1 families beginning mid-Term or mid-year	**Term fees adjusted to reflect** remaining weeks of the year, while still including concert costumes, tights & lipstick
Adult & Grad classes, After School Care	**Paid every Term (4 payments)** priced by the number of weeks that Term.

10. **Dance Addiction Packages.** One discount per student & applies to any Term's fees before Membership Fee & optional services (e.g. DANCE1 After School Care Service).

    Dance Addiction packages are not refunded or credited if an enrolment ends.

    Dance Addiction packages cannot be used in conjunction with one another.

PAYMENTS

11. **Payment methods.** DANCE1 accepts direct deposit or card payments (credit or debit) through Stripe. We do not accept cash or cheques as a payment method.

12. **Holding deposit (Term 1 only).** You may choose to pay a **non-refundable 25% deposit** of Term 1 fees to secure your places, by *direct deposit only*. This option is available for enrolments until Friday 18th December.
The balance will be due on Monday 11th January 2027 and can be paid via direct deposit or card.

13. **Invoices.** Invoices are automatically generated & sent via Xero accounting software. These are sent to your nominated email address on your Enrolment Form. Please be aware that these emails can be recognised as 'Spam' so we recommend monitoring your inbox and mark DANCE1 as safe.

REFUNDS, ABSENCES & MAKE-UPS

14. **Refunds policy.** All fees, payments & deposits are non-refundable including tuition, costumes, workshops, holiday camps, optional extras, uniform items and enrolment deposits. We plan classes, teachers and costumes around your dancer for the year.

    If your circumstances change, contact the DANCE1 Office. Where possible, we will offer a class swap, make-up class, or a class credit transfer option in line with our DANCE1 values at the discretion of the Director.

15. **No credits for absences.** We do not refund, reduce or credit fees for any reasons including, missed classes, illness, holidays, religious events, family occasions, scheduling conflicts, withdrawal or change of mind.
Make-up classes are available instead and injured dancers are welcome to watch class to keep up with their routines.

16. **Injury or Illness.** If your dancer can't dance due to an injury or illness, please contact the DANCE1 Office for appropriate class adjustments. The Director will consider enrolments on a case-by-case basis. Any credit option offered will not apply to any costume or concert costs.

17. **Forced closure.** In the event of a forced closure, DANCE1 continues an outstanding online program in line with our values. No refunds or credits are given for missed classes or enrolments cancelled due to these factors.

18. **Make-up classes (Preschool - Year 12).** Make-up classes are available in Terms 1, 2 & 4 only and are booked through the DANCE1 Office, subject to space in an equivalent class for the age-group.
Make-up classes are not available during Term 3 due to concert preparations.

PRIVATE LESSONS

19. **Fees.** Private lessons are one-on-one tuition, charged at $60 per 30 minutes

20. **Private Lessons Offered.** Private lessons can be booked either one-off or ongoing for:
    - Eisteddfod or performance choreography
    - Exam preparation
    - Technique & skill refinement
    - Class alternative to a group setting
    - Catch-up lessons to fill any gaps while being absent

21. **Ongoing Private Lesson Booking & Payment.** Regular private lessons are booked for the whole term in advance and invoiced at the start of each term. Fees cover the number of lessons scheduled that term.

    Lessons starting partway through a term are pro-rated. Fees are not reduced for lessons missed.

    Lessons do not run on public holidays or in school holidays unless arranged in advance.

22. **One-Off Private Lesson Booking & Payment.** One-off private lessons can be booked through the DANCE1 Office and are subject to teacher & studio availability.
Normally reserved for catch up lessons, these are added to the next scheduled invoice.

23. **Cancellation Policy & No-Shows for Ongoing Lessons.**
    - With at least 48 hours' notice to the DANCE1 Office, your lesson can be rescheduled within two weeks, in the same term, subject to teacher and studio availability.
    - A maximum of two lessons per term (when booking an ongoing lesson) can be rescheduled this way.
    - Rescheduled lessons must be completed within the same term.
    - Cancellations with less than 48 hours' notice, and missed lessons without notice, are forfeited: they are not rescheduled, credited or refunded (as per our policy)
    - Lessons that start late still finish on time. The full lesson fee applies.

24. **Cancellation Policy & No-Shows for One-Off Lessons.**
    - One-off lessons need 48 hours' notice to cancel or change.
    - Late cancellations (within 24 hours) and no-shows are charged in full.
    - Lessons that start late still finish on time. The full lesson fee applies.

25. **Cancellation from DANCE1.** If DANCE1 needs to cancel a lesson (e.g. teacher illness), we'll reschedule it or credit it in full to your next invoice.

    Ongoing private lessons will be notified before the start of term of any weeks where lessons will not take place (e.g. concert week, costume fittings). This is factored into your fees prior and are not considered eligible for reschedule.

END OF YEAR CONCERTS

26. **Concert Participation.** Our end of year concerts are not compulsory and we let families make the best choice for their circumstances.
    If not participating, written notice must be given at the end of Term 2 or earlier. Concert preparations begin as early as Term 1, so late notice can affect costuming, choreography and class rehearsals.

27. **Class Changes.** Due to overseas costume orders, dancers are unable to change classes after Week 5 of Term 2. After this time, full concert participation cannot be guaranteed.

28. **Joining mid-year.** Dancers who enrol partway through Term 2 or the beginning of Term 3 may be eligible for concert participation, pending costume ordering and availability. The DANCE1 Office will be able to advise once enrolment has been confirmed.

29. **Term 3 Enrolments.** Enrolments received after Week 3 of Term 3 are unable to be part of the concerts, but are welcome to come and watch to see the show from the audience perspective ready for the following year.

COMMUNICATION

30. **Email.** DANCE1 communicates primarily via email to share important updates, event details, and announcements. It is essential that parents/guardians actively monitor their nominated email address to stay updated. By enrolling your child, you agree to monitor this channel to help your child stay on track with attending classes & rehearsals, studio events, and other commitments.

31. **Text messages.** When providing your mobile phone number and ticking the SMS consent box during enrolment, you opt in to receive updates only relevant to your child's classes, events, timetable changes, and attendance. You can withdraw this consent at any time by replying STOP to any text message.

    To ensure student safety and smooth operations, DANCE1 reserves the right to contact families via text regarding critical transactional matters such as fee invoices, emergency scheduling changes, student health, or immediate safety alerts. These essential notifications are not considered commercial under Australian law and will be sent regardless of your marketing opt-out status.

PHOTOS, FILMING & MEDIA

25. **Consent.** One consent tier should be chosen per dancer on their 2027 Enrolment Form. For dancers aged 12 & older, we encourage parents to discuss this with their dancer and involve them in the choice.

    Tier 1: External. Images may be shared publicly (via our website, social media, print or promotions) with faces hidden and no personal details. Images are also shared internally as per Tier 2.

    Tier 2: Internal. Images are used solely in DANCE1 communication (emails, newsletters and on rare occasions on BAND). Images are never posted publicly online or in print media.

    Tier 3: No images. Your dancer will not appear in any photo or video, with the exception of our end of year concert performance

    If no tier is chosen, we apply Tier 2 (Internal).

    Consent can be changed at any time by emailing the DANCE1 Office.

    End of Year Performances. The Tier system does not apply to our end of year shows. Concerts are filmed and by performing, your dancer will appear in the concert video which is shared with all DANCE1 families.

26. **Filming in Class.** Any images or videos captured during classes are done by DANCE1 Staff on authorised devices. This is done for educational purposes, training and in some instances celebrating studio-wide achievements.

    Parents, visitors and dancers must NOT film or photograph during classes and in common areas at the DANCE1 Studio.

HEALTH & SAFETY

27. **Injury or Illness.** By enrolling your child, you understand the risk associated with undertaking dance as a physical activity and acknowledge that on the rare occasion, accidents may occur through no fault of DANCE1 or its instructors.

    In this instance, you agree to release DANCE1 and its instructors of any and all injuries & damage incurred by your dancer.

    We ask students to advise teachers promptly of any pain or discomfort experienced during class.

28. **Suitable class uniform.** Dancers are required to wear the correct DANCE1 uniform items for class for safety reasons (including fitted dance shoes). Any dancers without the correct uniform may not be able to participate fully in class if the teacher deems the activity unsafe.

29. **Medical Conditions.** Parents & guardians should disclose any relevant medical conditions, allergies, injuries or additional needs at the time of enrolment and notify the DANCE1 Office if circumstances change. This information helps us provide the most appropriate care and support during classes.

30. **Confidentiality.** Any medical information disclosed to DANCE1 is kept confidential for the privacy of the student. Some relevant details may need to be shared with DANCE1 staff and in this instance, DANCE1 will seek permission before sharing. All staff are bound by confidentiality as part of their Staff Child Safe Code of Conduct.